

# Priority 3

# Enabling Independent Living

## 3.2 Housing Related Support

The Council commissions housing related support services to the value of just over £11m per annum. This includes accommodation and visiting floating support services. Around 12,000 individuals are supported annually.

These services contribute to the delivery of actions listed throughout priority 3 of this strategy.

A range of services are available including:-

- A street outreach service to offer support to people rough sleeping and begging.
- Temporary accommodation for

- people who are homeless.
- Support and accommodation for young people.
- Visiting support for a range of client groups including people with mental health issues.
- Services for people experiencing domestic violence including an advice line, accommodation in a refuge and self contained tenancies and support.

Services support clients and help them to achieve, maintain and progress towards independent living. This includes helping people to manage their finances, be good neighbours, keep healthy and find work.

### Targets

- People in need of support are assisted to achieve and maintain independent living.
- All service users have support plans that are up to date, periodically reviewed and include outcome targets.
- Service users supported to:  
Improve health and wellbeing, develop their financial literacy and reduce debt, reduce social isolation, increase independence, access employment and stay safe.

### Actions

- 1 Review commissioned services to ensure they are fit for purpose and able to meet future needs.
- 2 Strengthen links between commissioned housing related support and housing management and housing options service.
- 3 Work in partnership with Children's Services to review support to families and to embed the Think Family approach.
- 4 Embed the new performance management system to capture better information about outcomes, to inform service improvement and future commissioning decisions and to maximise the impact services make.
- 5 Complete the review of services for older people to inform future commissioning and to ensure services meet need and contribute to the Ageing Well agenda.
- 6 Review housing related support domestic violence services to ensure alignment with and contribution to the delivery of the city's Domestic Violence and Abuse strategy.

### Case Study: Positive Pathways

Positive Pathways is a city wide housing related support service for people who have mental health issues and are in housing need. This includes people who are being resettled following a stay in hospital or are leaving prison or people who are already living in accommodation but in need of support. The service is delivered by a consortium led by Community Links, in partnership with Leeds MIND, Touchstone, Leeds Irish Health and Homes, St Anne's Community Services and Leeds Federated Housing Association. Up to 500 people are supported at any one time. Support is provided for up to two years. Once people are ready to exit the service there is access to a Peer Support and Befriending Service which is provided by trained volunteers. The service includes a single point of referral. A key aim of the service is to maximise the opportunity for people to recover and to sustain independence and mental health well being.

